

Disclosure of Enterprise System Information

SB 272 - Government Code 6270.5

Last update: 03/14/2023

Vendor	Product	System Description	Categories or Modules	Custodian	Frequency Collected	Frequency Updated
Central Square Technologies	Naviline & HTML5	Customer Information System (CIS)	Customer Billing	Customer Service Division	Daily	Daily
			Meter Reading	Field Service Division	Daily	Daily
			Service Order Processing	Customer Service Division	Daily	Daily
Tyler Technologies	Munis	Human Resources	Job/Pay Classification	Human Resource Division	Daily	Weekly
			Personnel Maintenance	Human Resource Division	Daily	Weekly
			Benefits Administration	Human Resource Division	Daily	Weekly
Tyler Technologies	Munis	Financial and Human Resources	Payroll	Financial and Human Resources Divisions	Daily	Weekly
Tyler Technologies	Munis	Financial System	Accounts Receivable	Finance Division	Daily	Daily
			Accounts Payable	Finance Division	Daily	Daily
			Purchasing and Inventory	Finance Division	Daily	Daily
			Fixed Assets	Finance Division	Daily	Daily
			Cash Management	Finance Division	Daily	Daily
Invoice Cloud	Invoice Cloud	Customer Online Portal	Customer Self Service Portal	Customer Service Division & Information Technology Division	Daily	Daily
Smart Energy Water	SEW	Customer Water Monitor Portal	Customer Self Service Portal	Customer Service Division & Information Technology Division	Daily	Daily
ESRI	ArcGIS	GIS - Geographic Information Systems	Addresses and ROW Assets	GIS / Engineering	As needed	As needed
Nobel System	GeoViewer	CMMS - Computerized Maintenance Management System	Service requests and work orders	Operations, Water and Wastewater Division	Daily	Daily
Microsoft	Exchange & 365	Email System	Enterprise Electronic Mail	Information Technology Division	Daily	Daily
CivicPlus	CivicHR	Online Applicant System	Applicant Tracking and Online Career Portal	Human Resources Division	As needed	As needed
Harris	Questys	Document Imaging	Document Management	Information Technology Division	Daily	Daily