

## LOCAL TEACHERS: FIELD TRIPS AVAILABLE FOR 2023/24 SCHOOL YEAR!

CVWD continues to shine in environmental education in the Inland Empire through the education programs hosted at the Environmental Learning Center. Since 2006, over 25,000 students have learned about the importance and value of water through various hands-on activities and tours. CVWD would like to thank our education partners, including the City of Rancho Cucamonga Environmental Programs, the Inland Empire Resource Conservation District, and Edison International, for their support of our field trip program. We look forward to welcoming local teachers and students to our Environmental Learning Center during the 2023/24 school year to continue educating the next generation of environmental stewards! Field trip registration will begin September 2023.

**FOR MORE INFORMATION,  
VISIT [WWW.CVWDWATER.COM/FIELDTRIPS](http://WWW.CVWDWATER.COM/FIELDTRIPS)  
OR CALL 909-987-2591.**



# SUMMER

*lineup and upcoming events*



## INDOOR + OUTDOOR WATER-WISE TIPS FOR THE SUMMERTIME

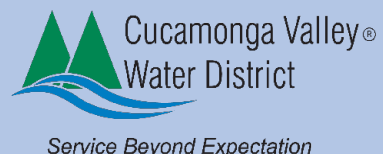
- Run the clothes/dishwasher with full loads of laundry/dishes
- Water plants during the cooler part of the day, either in the early morning or late evening
- Use a broom instead of a hose to clean outdoor hard surfaces
- Shade your plants where possible: shading can be done with sun cloth, canopy tents, or umbrellas
- Add mulch to your plants: mulch around your plants retains water and soil moisture

*Thank you* for making water conservation *a way of life!*

- **September 4:** CVWD office will be closed in observance of Labor Day Holiday
- **September 7:** Turf Removal & Plant Selection Landscape Workshop - Registration required. Learn more on page 4.
- **October 2-6:** Customer Service Appreciation Week
- **October 3:** Lloyd W. Michael Water Treatment Plant Tour - Registration required. Learn more on page 3.

### General Information

909-987-2591  
**Customer Service:** 855-654-CVWD  
**Bill Pay:** 855-654-CVWD  
 CVWDwater.com  
**Email:** [info@CVWDwater.com](mailto:info@CVWDwater.com)  
**Office Hours:**  
 Mon. through Thurs. 7:00 a.m. - 6:00 p.m.

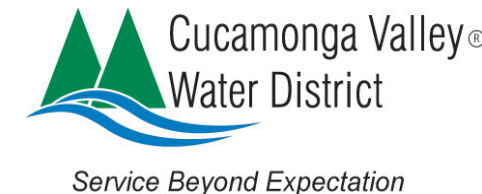


### Board of Directors

Randall James Reed, President  
 Mark Gibboney, Vice President  
 James V. Curatalo, Director  
 Kevin Kenley, Director  
 Jimmie Moffatt, Director

# The Pipeline

District News, Programs, and Events  
**SUMMER 2023**



## HELPING OUR COMMUNITY THRIVE WATER QUALITY REPORT DEMONSTRATES COMMITMENT TO PROVIDING SAFE WATER

Water is our most precious resource and CVWD is committed to providing safe, high-quality water to over 200,000 people in our community, 24 hours a day, 365 days a year. Providing high quality water and excellent service has been at the core of our mission since the establishment of our District in 1955, and continues to guide us in our operations today. Careful steps are taken to ensure the quality of your water, including routine testing for any substances that might effect your water. Additionally, CVWD ensures that we have the most reliable water treatment processes available, tests the water every four hours, and employs highly-qualified treatment staff who take great pride in their work and stay informed of current water quality concerns. (Continued on page 3)

### In This Issue:

- Water Savvy Landscape Contest Winners
- Register for CVWD's Upcoming Water Treatment Plant Tour
- No-Cost Water Efficient Programs and Rebates
- CVWD Field Trips

### Notice to Customers

Stay up to date on the latest news and upcoming events by following us on social media @CVWDwater.

### CUCAMONGA VALLEY WATER DISTRICT

855-654-CVWD  
 CVWDwater.com  
 10440 Ashford St.  
 RC, 91730

### FOLLOW US!



## BE IN THE KNOW ABOUT CVWD PROGRAMS AND SERVICES

CVWD's Field Service Technicians offer the following services at no-cost for customers:

- ✓ Irrigation Controller Programming
- ✓ Leak Detection
- ✓ Residential Water Quality Testing
- ✓ Sprinkler Audits
- ✓ Water Pressure Assessments & more!

Pictured above are some of the friendly faces who are happy and ready to provide you with *Service Beyond Expectation!* Give us a call at 855-654-CVWD (2893) to schedule a visit from our Field Service Team, today!





Collins Residence



Haston Residence

## Water Savvy

### Congratulations LANDSCAPE CONTEST Winners!

CVWD promotes outdoor water conservation by recognizing customers whose landscapes are both beautiful and water wise. This year, CVWD received numerous outstanding landscape entries exhibiting their dedication and hard work. Congratulations to this year's Grand Prize Winners of the Water Savvy Landscape Contest: The Collins Residence, Haston Residence, Holroyd Residence, and Roy Residence! We commend you for being water-savvy neighbors and inspiring our community to be water-wise!



Holroyd Residence



Roy Residence

## HELPING OUR COMMUNITY THRIVE (Continued from Page 1)

Our dedicated water treatment staff operate a total of three water treatment plant facilities and in 2022, our water treatment experts collected more than 40,000 water samples. In addition to routine testing performed at the treatment plants, water throughout the distribution system is analyzed weekly for disinfectant residuals and bacteriological content. Thousands of other tests are conducted throughout the year to ensure your water meets all federal and state regulations. We are pleased to report that we had zero water quality violations in 2022, and it has been this way since 1955.

CVWD's most recent Water Quality Report (2022) is now available on our website at CVWDwater.com. We encourage you to read the report in full and contact us if you have questions about your water. While a new Water Quality Report only comes out once a year, we are here to ensure you receive the highest quality of water all year long!



READ THE LATEST WATER QUALITY REPORT BY SCANNING THE QR CODE!



### YOU'RE INVITED... REGISTER FOR CVWD'S UPCOMING WATER TREATMENT PLANT TOUR!

**Date:** Tuesday, October 3, 2023  
**Time:** 5:30-7:30 p.m.  
**Location:** Lloyd W. Michael Water Treatment Plant, 5815 Etiwanda Avenue, RC

We invite you to participate in our tour of the Lloyd W. Michael Water Treatment Plant. See the water treatment process in action as you take a guided tour and learn from our water treatment experts. For more details and to register, visit [www.CVWDwater.com/Tour](http://www.CVWDwater.com/Tour).

## NO-COST WATER USE EFFICIENCY PROGRAMS AVAILABLE!

**LANDSCAPE TUNE-UP PROGRAM:** Got leaky sprinklers? Participate in the Landscape Tune-Up Program to receive free sprinkler repairs and more!

**TURF REPLACEMENT REBATE PROGRAM:** CVWD customers are currently eligible for a rebate starting at \$2 per sq. ft. when they replace their grass with a water-wise landscape. For program details and to apply, visit [SoCalWaterSmart.com](http://SoCalWaterSmart.com).

Visit [CVWDwater.com](http://CVWDwater.com) or call 855-654-CVWD to learn more about these programs and rebates.



### REGISTER FOR CVWD'S LANDSCAPE WORKSHOP: TURF REMOVAL & PLANT SELECTION

**Date:** Thursday, September 7, 2023  
**Time:** 5:30-7:30 p.m.  
**Location:** Frontier Project, 10435 Ashford Street, RC

This summer might be time to consider water-saving alternatives that will also bring beauty to your landscape! At this workshop, we'll discuss: choosing the best method of turf removal, the basics you need to know to start planning your landscape transformation, and explore top recommended plants for vibrant, water-wise gardens and landscapes!

**REGISTRATION IS REQUIRED.**  
 Sign up today by calling 909-987-2591 or visit [www.CVWDwater.com/LandscapeWorkshops](http://www.CVWDwater.com/LandscapeWorkshops)

